

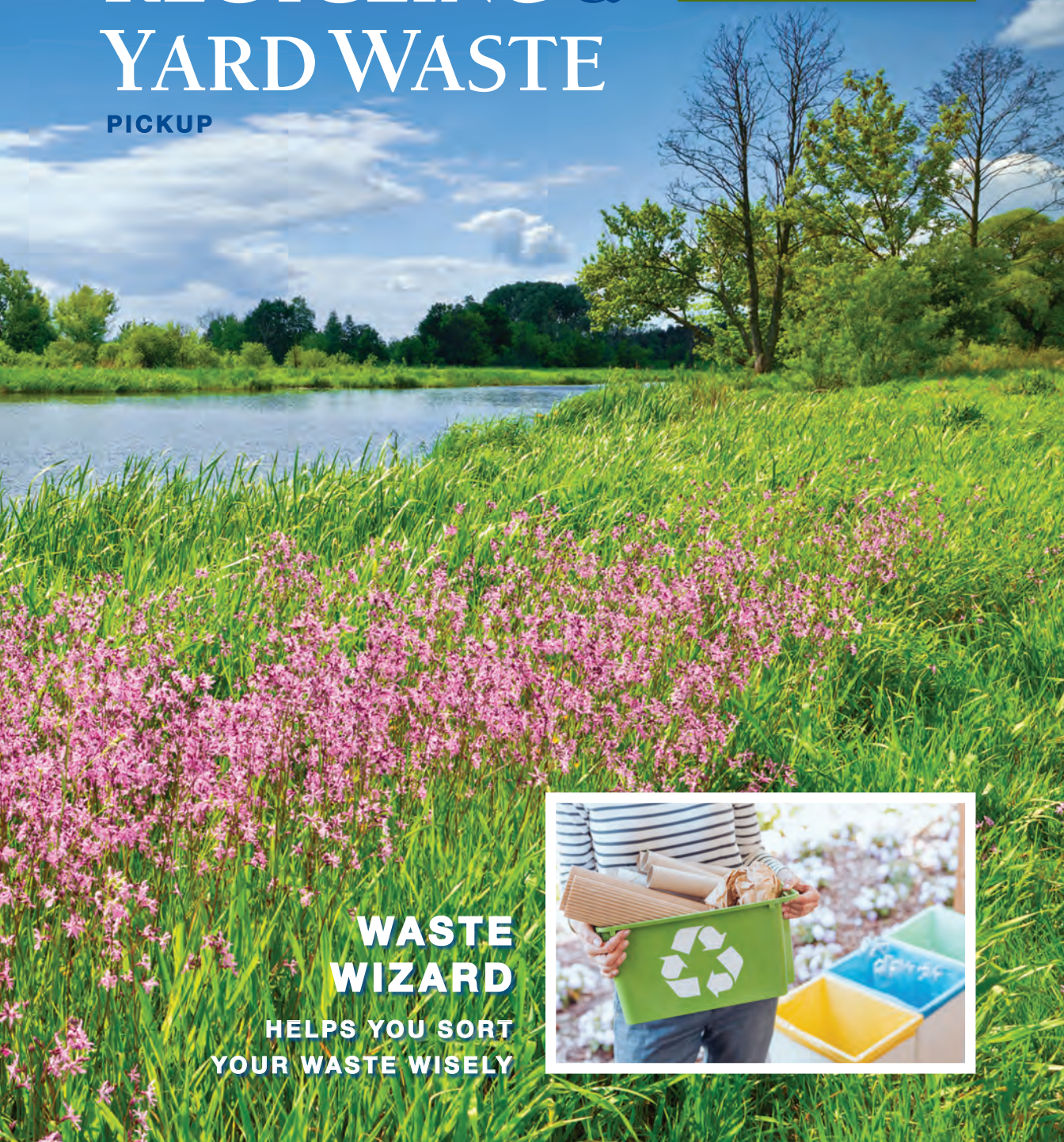
RESIDENTS GUIDE TO

# TRASH, RECYCLING & YARD WASTE

PICKUP



TOWN of  
WAKE FOREST



**WASTE  
WIZARD**

HELPS YOU SORT  
YOUR WASTE WISELY



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# CONTACT US

Town of Wake Forest  
**Public Works Department**  
234 Friendship Chapel Road  
Wake Forest, NC 27587

- ☎ 919-435-9570
- 🌐 [wakeforestnc.gov](http://wakeforestnc.gov), search "sanitation"
- ✉ [publicworksdept@wakeforestnc.gov](mailto:publicworksdept@wakeforestnc.gov)

## NEW RESIDENTS

New residents do not need to apply for sanitation service. Instead, contact Public Works at 919-435-9570 or [publicworksdept@wakeforestnc.gov](mailto:publicworksdept@wakeforestnc.gov) to request your carts.

## STAY INFORMED

Sign up for the Town's free email subscription service at [wakeforestnc.gov](http://wakeforestnc.gov), search for "e-notifier."



The Town of Wake Forest strives to provide quality residential sanitation service, including weekly curbside trash and recycling collection, as well as yard waste and bulk pickup.

The information in this guide is provided to help ensure you receive the best service possible and to inform you about additional information resources available on the Town's website. **If you choose not to keep this guide, please recycle it.**



TOWN of  
WAKE FOREST



## HELPING YOU SORT YOUR WASTE WISELY

Meet the "Waste Wizard" — the Town of Wake Forest's handy online tool designed to help you sort your household waste properly.

Using the Waste Wizard, simply type in the name of an item (such as "wrapping paper") and the wizard will tell you whether it should go in your recycling cart or trash can. Some items such as motor oil or fluorescent bulbs are not accepted in either cart and must be dropped off at a county facility. If in doubt, check with the wizard to determine if an item is considered hazardous and where the item can be taken for safe handling.

## YOUR COLLECTION SCHEDULE

Trash, recycling and yard waste is collected once a week from single-family residences within the town limits of Wake Forest.

To see your collection schedule, including any changes due to **holidays**, visit the Waste Wizard. Using the "My Schedule" function of the Waste Wizard, you can sign up to receive a customized calendar or notification for your trash and recycling schedule.

Visit [wakeforestnc.gov](http://wakeforestnc.gov) and search "Waste Wizard."

# YOUR ROLLOUT CARTS

## HOW TO POSITION YOUR CARTS CORRECTLY

- Carts should be placed at the curb of the address being serviced by 7 a.m. on the scheduled pickup day
- Arrows face out to the street
- Leave four feet of space between the carts so that the truck's "arm" can grip the cart
- Carts should be at least 4 feet away from utility poles, fences, mailboxes, fire hydrants, trees, cars and basketball goals



## PLACE CARTS OUT BY 7 A.M.

Please have carts at the curb by 7 a.m. on the day of service but no earlier than 6 p.m. on the day prior to service. Please bring carts back in on the day of service.

## BAG YOUR TRASH, BUT NOT RECYCLABLES

All trash should be bagged before it's disposed of in your trash rollout cart. This prevents flyaway litter as the trash cart is emptied into the trash truck.

Recyclables should not be bagged or bundled before placing in the recycling rollout cart. They should be dropped loosely into the cart. This helps when the items are being sorted at the recycling facility.

## KEEPING YOUR CARTS CLEAN

Customers are responsible for keeping their carts clean. Public Works recommends LA's Totally Awesome® all-purpose cleaner to remove stuck on items and odors.

## ADDITIONAL CARTS & CART REPAIRS

Each address is assigned one 96-gallon trash cart and one 96-gallon recycling cart. Residents may request additional rollout carts or repairs (if the lid or wheels are missing or broken) by contacting 919-435-9570. Annual charges apply for additional carts.

## WHEN YOU MOVE, THE CARTS STAY

The carts belong to the Town of Wake Forest. If you move, please leave your carts in your garage or behind your home. Additionally, there's no need to cancel your service. Simply leave your carts in the garage or behind the home.

# RECYCLING

## What's Accepted



mixed paper



paperboard



clean corrugated cardboard



milk & juice cartons



paper egg carton



beverage containers



plastic containers



rigid plastics



plastic bottles



plastic cup lids



green glass



brown glass



clear glass  
(jars & bottles)



aluminum cans



aluminum foil  
unsoiled



metal food cans



Unsure if an item can be recycled? Check the **Waste Wizard!**



Type in the name of the item and the Waste Wizard will tell you if it should go in your recycling or trash cart. Visit [wakeforestnc.gov](http://wakeforestnc.gov), and search "Waste Wizard".

## How to Prepare Recycling for Collection



**Do not bag recyclables.** Items should be placed loose in the cart.

- empty and rinse containers if needed
- break down cardboard boxes to optimize space

# RECYCLING

## What's Accepted Somewhere Else (but not in your recycling cart)



**plastic bags**  
(take to the grocery store)



**hangers**  
(take back to the dry cleaner)



**batteries** (drop off at Wake County recycling facilities)



**electronic equipment**  
(drop off at Wake County recycling facilities)



**bottles with hazardous substances**  
(see Wake County)

Before putting non-accepted items in your trash cart, please consider disposing of these items at facilities that can recycle or reuse them. [See page 8.](#)

## Recycle Clothing, Shoes & Accessories



**clothing**



**shoes**



**purses**

ALSO: curtains, blankets, fabrics, table linens, hats, sleeping bags and other textiles

Place clothing, shoes and other textiles in the orange *Simple Recycling* bags and leave the bags **beside** your recycling cart on your regular recycling day. To request bags, visit [simplerecycling.com](http://simplerecycling.com) or call 866-835-5068.

## What's Not Accepted



**plastic baggies**



**styrofoam**



**drinking glasses**



**soiled cardboard**



**ceramics**



**straws**



**plant trays**



**shredded paper**



**soiled food containers**




**books\***

\*The cover and interior pages of books can be recycled if the binding has been removed and discarded. The binding is not recyclable.

# TRASH

What's Accepted	What's Not Accepted	
 <p><b>lightbulbs</b> <i>(not CFLs)</i></p> <p><b>broken glass</b></p>	 <p><b>yard waste</b></p>	 <p><b>tires</b></p> <p><b>wooden pallets</b></p>
 <b>HAZARDOUS MATERIALS</b> 		
 <p><b>grease &amp; oil</b> <i>(recycle the bottle)</i></p>	 <p><b>automobile fluids</b></p>	 <p><b>flourescent lightbulbs</b></p> <p><b>batteries</b></p>
 <p><b>pet waste</b> <i>(must be bagged)</i></p>	 <p><b>lighter fluid/ kerosene</b></p>	 <p><b>paints/ lacquers/ polishes</b></p> <p><b>pesticides/ herbicides</b></p>
 <p><b>dried paint*</b></p>		
<p><b>DEFINITION:</b> Trash is common non-hazardous household waste that cannot be recycled or reused.</p> <p>*To dispose of unwanted paint leave the paint can open to dry. Mix in play sand or kitty litter to help absorb the paint. Once the paint has dried it can then be discarded in your trash cart.</p>	<p>ALSO: acids, ammonia, bleach, chemicals, fire extinguishers, fuel, fungicides, herbicides, mercury thermometers, mineral spirits, oil-based paint, paint thinners, pesticides, poisons, polishers, solvents.</p> <p>Visit <a href="http://wakegov.com/recycling">wakegov.com/recycling</a> for drop-off locations of hazardous materials.</p>	

## How to Prepare Trash for Collection



**Bag your trash before putting it into the cart.**

- Town ordinance requires that trash be bagged before it's placed in the cart. This prevents flyaway litter as the cart is emptied into the truck.
- Do not leave additional bags or boxes of trash next to your rollout cart. Items left next to the cart will not be picked up.

# BULK WASTE

COLLECTED ON TUESDAYS BY APPOINTMENT ONLY

## What's Accepted



furniture

lawn mowers  
*(drain oil and gas)*



bookshelves



appliances  
*(stove, refrigerator, washer/dryer)*



mattress



mirrors

ALSO: moving boxes, swings, packing materials

**DEFINITION:** Bulk waste is refuse weighing in excess of 75 lbs.

Subject to the availability of equipment and to the provisions of the Town's bulk waste collection policy, the maximum quantity of bulk waste which will be collected is not regulated.

## What's Not Accepted



construction material  
*(pre-treated lumber, drywall)*



move outs, evictions & clean-outs



concrete



gasoline, oil



tires



liquid paint



electronics  
*(computer, phone, printers, TV, radio)*



batteries



wooden pallets

ALSO: hazardous materials, remodeling and construction material

Visit Wake County Recycling & Waste Disposal at [wakegov.com](http://wakegov.com) to see a listing of drop-off locations for items that cannot be collected by the Town of Wake Forest.

## Schedule a Bulk Waste Pickup



**Bulk waste is collected from the curb on Tuesdays by appointment only.** Most bulk waste items wind up in area landfills. Before scheduling a pickup, consider one of the environmentally-friendly alternatives on page 8.

Place your request before 2 p.m. Monday for a Tuesday pickup.

- **Order Online:** [wakeforestnc.gov](http://wakeforestnc.gov), search "bulk pickup"
- Questions? 919-435-9570

Place items behind the curb (not in the street) and do not block the sidewalk.



# WASTE COLLECTION ALTERNATIVES

Help keep items out of the landfill. Before putting something in the trash or requesting a bulk waste pickup, consider one of these environmentally-friendly alternatives:

## Habitat for Humanity

Most Habitat ReStores offer pickup of furniture donations, as well as other large items including appliances, building materials and more. You must have two or more items for pickup.

[www.wakerestore.org](http://www.wakerestore.org)

## Vietnam Veterans of America Donation Pickup Service

Make a veterans clothing donation, household items donations, and furniture donations to Vietnam Veterans of America by scheduling a free VVA donation pick-up through Donation Town. Donation Town will give you all the information you need to schedule a Vietnam veterans donation pick up in our community. Visit the donation pick up scheduling webpage to schedule your donation pickup. [www.donationtown.org](http://www.donationtown.org)

## Goodwill

When you donate your stuff to Goodwill®, you create opportunities for individuals in our community looking to find a job and build skills, including veterans and military families, single mothers and many others. Your impact doesn't end there — the planet also benefits when you choose to ditch the dumpster and drop your items at Goodwill. Over the past few years alone, you've helped keep billions of pounds of clothing and household items out of landfills. [www.goodwill.org](http://www.goodwill.org)

## Social Media

Your trash may be someone else's treasure. Consider posting your bulky item for free on Nextdoor or Facebook.

## Electronic Recycling

A Raleigh-based business called Anything With a Plug provides curbside removal of unwanted electronics. They accept anything with a plug:

- Computers
- Kitchen appliances
- Printers & copiers
- Stereos
- All types of cords and cables
- CRT monitors & TV sets (except projection-style TVs)
- Game consoles
- Batteries
- Cell phones

[www.anythingwithaplugrecycling.com](http://www.anythingwithaplugrecycling.com)  
919-610-3465

## Household Hazardous Waste

Household hazardous materials cannot be disposed in the landfill because of their caustic properties and potential for environmental contamination.

Wake County residents can drop off these materials for proper disposal at North Wake Household Hazardous Waste Facility, 9037 Deponie Drive, Raleigh. [www.wakegov.com](http://www.wakegov.com)

## Wake County Recycling & Waste Disposal

Visit Wake County Recycling & Waste Disposal at [wakegov.com/recycling](http://wakegov.com/recycling) to see a listing of drop-off locations for other items that cannot be collected by the Town of Wake Forest.



# ▶ YARD WASTE

## YARD WASTE COLLECTION GUIDELINES

- Yard waste service is provided for **single family residences only**.
- No yard waste is collected from vacant lots, unoccupied properties or commercial properties.
- **Townhomes:** If your townhome community provides yard maintenance, you do not qualify for yard waste pickup.
- **Landscape Contractors:** Any yard waste pruned or cut by a contractor shall be the responsibility of the contractor to remove from the property.

### Weekly limits on yard waste



**BAGGED YARD WASTE**  
10 bags max (45-gallon)

or

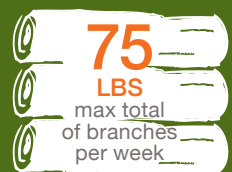


**YARD WASTE IN CONTAINERS**  
10 cans max (35-gallon)



**LOOSE YARD WASTE**  
4 cubic yards max  
equivalent to one pickup truckload

### Weight limits



# YARD WASTE

What's Accepted		What's Not Accepted		
				
leaves	twigs	animal waste	rocks	plants in pots
				
pine cones	grass clippings	gravel	bags	plastic trays
				
garden refuse	pine straw	fences & building materials	tree stumps	logs over 10" diameter
				
branches 1" -4" diameter cut to 6' max	large branches 4"-10" diameter cut to 2' max	trash & recyclables	dirt	

**DEFINITION:** Yard waste is vegetative matter resulting from landscaping maintenance by homeowners only.

## How to Prepare Yard Waste for Collection



**Bag it or put it in a trash can marked "YW" (yard waste).**

- *Bags:* 45-gallon, clear
- *Trash Cans:* 35-gallon, marked "YW"

Larger items can be placed in a pile behind the curb. Allow **4 feet** of clearance from cars, mailboxes and trees.

**Subdivisions with alleys:** Put yard waste in front of your home on the main street for service.

# LOOSE LEAF COLLECTION

FIRST MONDAY IN OCTOBER THROUGH THE SECOND FRIDAY IN MARCH

## What's Accepted



leaves

Leaves only, please. Any other items will cause mechanical failures in the vacuum trucks.

## Free Leaf Mulch

Leaf mulch is available from October through March. Each delivery is approximately 20 cubic yards.

To request a free mulch delivery, call 919-435-9575.

## What's Not Accepted



sticks\*



rocks



pine cones\*



garden trimmings\*



trash



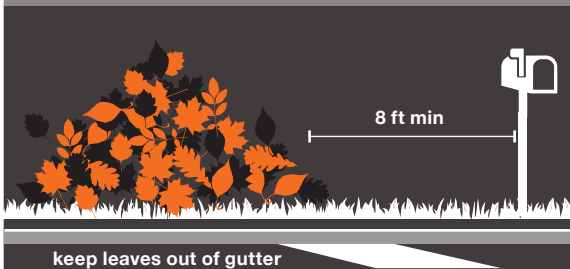
tree limbs\*

\*Please separate these items from your loose leaf piles and put them in yard bags or cans for regular yard waste collection.

## LEAF COLLECTION GUIDELINES

- Loose leaf collection runs from the first Monday in October through the second Friday in March.
- Throughout the rest of the year leaves must be bagged or placed in a trash container marked YW (yard waste).
- Leaf Collection Hotline: 919-435-9582**  
During loose leaf collection season, call the Leaf Collection Hotline to track daily progress of leaf collection crews. The hotline is updated each weekday morning with information concerning where crews will be working that day.

## How to Prepare Loose Leaves for Collection



- Place leaves **behind the curb**, not in the street or gutter, where they obstruct traffic and drainage.
- Leaf piles should be placed **at least 8 feet away** from cars, mailboxes, trees and shrubs.
- Leaf piles must be free of sticks, rocks, pine cones, limbs and debris.



TOWN of  
WAKE FOREST

PUBLIC WORKS

234 Friendship Chapel Rd., Wake Forest, NC 27587

Trash &  
Recycling

IS COLLECTED ON:

Yard  
Waste

IS COLLECTED ON:

